

# How to log into the D2L Support site within Office 365/SharePoint

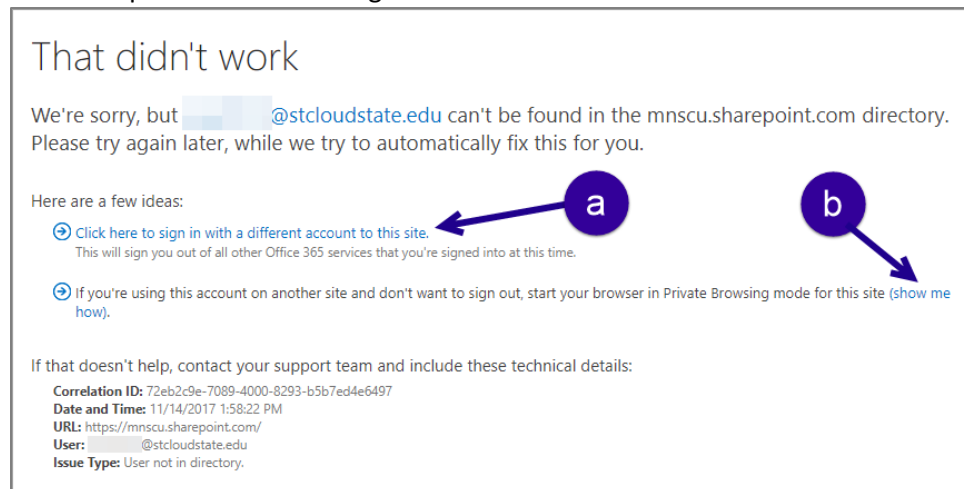
## Navigate to the new D2L Knowledge site:

1. Go to the [D2L Support](https://mnscu.sharepoint.com/sites/D2Lsupport) site (<https://mnscu.sharepoint.com/sites/D2Lsupport>) in an Internet browser (such as Google Chrome, Mozilla Firefox, Microsoft Edge, or Apple Safari).

## What if I am already logged into my campus Office 365/SharePoint site?

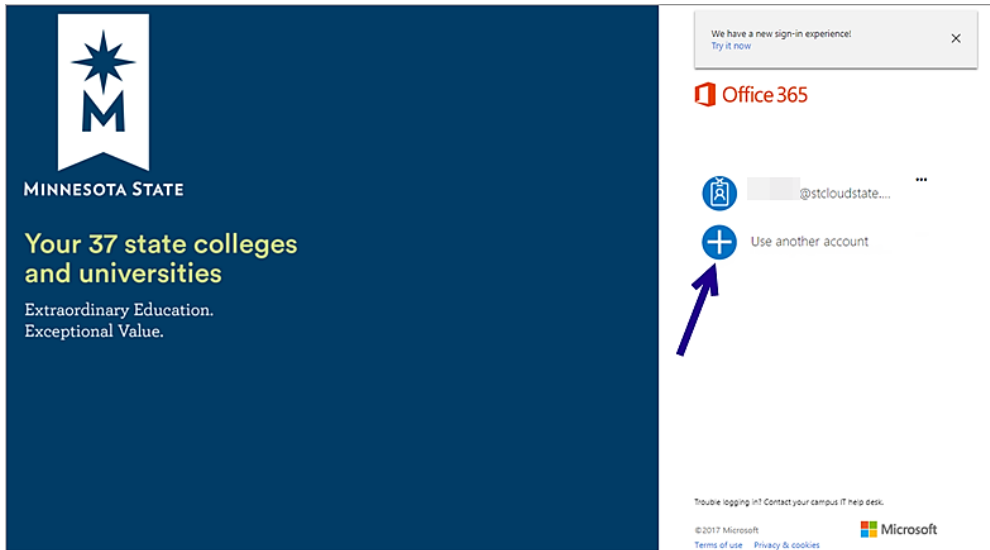
The page may display a “that didn’t work” message, stating your campus domain can’t be found in the mnscu.sharepoint.com directory. In this case, do one of the following:

- a. *Click* the **Click here to sign in with a different account to this site** link to be signed out of your campus Office 365 account. Wait for the browser to sign you, and redirect your to the login page.
- b. *Open* a Private Browser window (or a different Internet browser that you are not signed into Office 365/SharePoint). You can click the **Show me how** link to go to the [SharePoint Online help](https://support.office.com/en-us/article/SharePoint-Online-help-83c1c11b-3d7c-4852-b597-46309e0892b3) at the Office support site (<https://support.office.com/en-us/article/SharePoint-Online-help-83c1c11b-3d7c-4852-b597-46309e0892b3>) for common questions about using SharePoint Online.



## Log in with your minnstate.edu account:

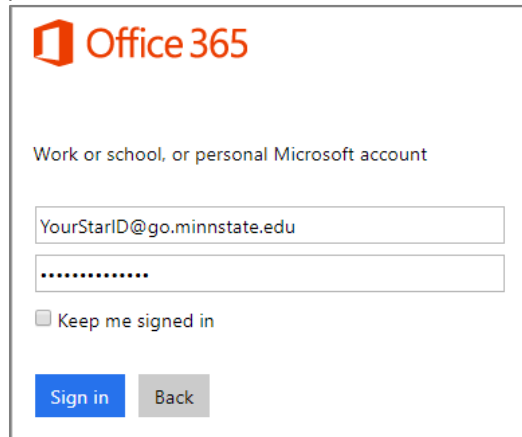
2. On the Office 365/SharePoint login page, *click* **Use Another Account**.



3. Type in your ***minnstate.edu*** account credentials in the fields, and then **click Sign in**.  
\*Remember to use ***minnstate.edu*** (not your campus domain).

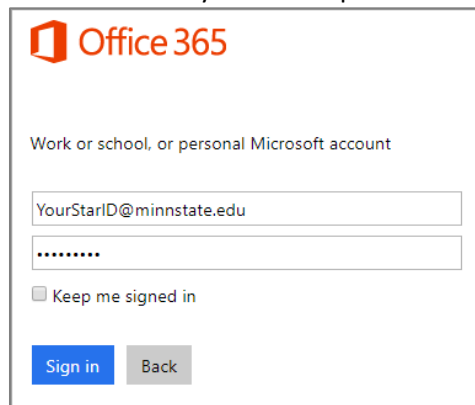
Depending on your role, log into the site with following username format:

- a. **Students:** Use your **StarID@go.minnstate.edu** as your username\* and your StarID password.



The screenshot shows the Office 365 login interface. At the top left is the Office 365 logo. Below it is the text "Work or school, or personal Microsoft account". There are two input fields: the first contains "YourStarID@go.minnstate.edu" and the second contains a masked password ".....". Below the password field is a checkbox labeled "Keep me signed in". At the bottom are two buttons: "Sign in" (blue) and "Back" (grey).

- b. **Faculty, Trainers, Admins, and Campus Staff:** Use your **StarID@minnstate.edu** as your username\* and your StarID password.



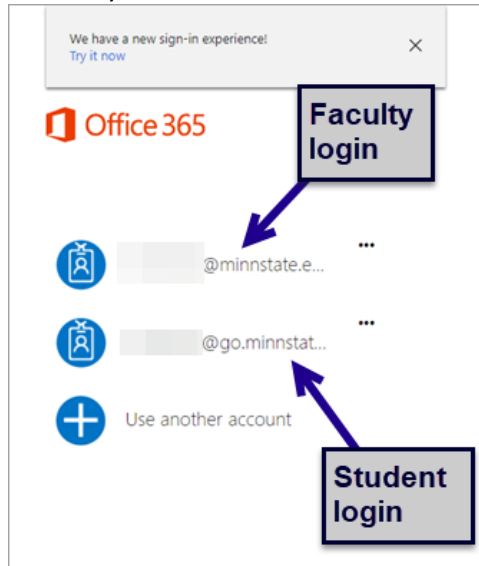
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**Note:** If you do not have StarID credentials, you can go to our [Minnesota State IMS](#) public webpage to view select D2L Knowledge Articles (e.g. FAQs) and related information.

### **What if I already have my minnstate.edu account set-up in my browser?**

1. After you have signed in your **minnstate.edu** account in the Internet browser, Office 365 saves your account information on the login page. When you return to the [D2L Support](#) site in that same Internet browser, you can easily click on the account again to enter your credentials and access the site.

- a. Click on your **minnstate.edu** account.



- b. Enter your StarID password.  
c. Click **Sign In**.

The screenshot shows the password entry page of the Office 365 sign-in process. At the top is the Office 365 logo. Below it is the text "Work or school, or personal Microsoft account". There is a blue person icon followed by a text input field containing "minnstate.edu". Below that is a password input field with a masked password ".....". There is a checkbox labeled "Keep me signed in" which is currently unchecked. At the bottom, there are two buttons: a blue "Sign in" button and a grey "Back" button.

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