



Minnesota State Colleges and Universities Board Policies Chapter 3 – Educational Policies

3.8 Student Complaints and Grievances

Part 1. General Statement of Policy. A student has the right to seek a remedy for a dispute or disagreement through a designated complaint or grievance procedure. Each college and university shall establish procedures, in consultation with student representatives and others, for handling complaints and grievances. These procedures shall not substitute for other grievance procedures specific in board, college, or university policies or procedures, regulations or negotiated agreements. This policy does not apply to academic grade disputes. Grade appeals must be handled under a separate college/university academic policy.

Part 2. Procedures. The chancellor shall establish procedures to implement this policy. The student grievance policy and procedures of colleges and universities shall comply with Policy 3.8 and Procedure 3.8.1.

Date of Implementation: 07/01/95

Date of Adoption: 06/20/95

Date and Subject of Revision:

12/7/05 –Amended title. Deleted part 1 Definitions, deleted part 3 Notification and Publication, deleted part 4 Complaints, deleted part 5 Grievances. Language was added to clarify that grade appeals are not to be handled through the grievance policy.